**WHAT ARE THE ENROLLMENT REQUIREMENTS?**
A bachelor’s degree is preferred. Students without degrees who have ample experience in the field may also apply.

**WHAT YOU’LL NEED TO APPLY:**
- An unofficial transcript of degree from a four year accredited University once your registration is confirmed.

**HOW LONG IS THIS PROGRAM?**
Approximately 115 hours and you can complete the program within one year.

**WHEN CAN I START?**
There are several start dates each year. Please visit edmiami.com to find out more information.

**WHAT IS THE TUITION?**
$4,995

**IS FINANCIAL AID AVAILABLE?**
Students may apply for a continuing education loan through a variety of institutions listed for non-credit courses:

<table>
<thead>
<tr>
<th>Institution</th>
<th>Website</th>
<th>Contact</th>
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<tbody>
<tr>
<td>SALLIE MAE</td>
<td><a href="http://www.salliemae.com">www.salliemae.com</a></td>
<td>(888) 2-SALLIE</td>
</tr>
<tr>
<td>CITIBANK</td>
<td><a href="http://www.studentloan.com">www.studentloan.com</a></td>
<td>1-800-Student</td>
</tr>
<tr>
<td>WELLS FARGO</td>
<td><a href="http://www.wellsfargo.com/student">www.wellsfargo.com/student</a></td>
<td>1-877-437-3029</td>
</tr>
</tbody>
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**WHAT COURSES WILL I BE TAKING?**

1. **Skills for Successful Online Learning:** Do you have limited experience in the online world? This course will give you an overview of the key tools and resources available to you through the web and how to comfortably navigate through the program.

2. **Introduction to Patient Advocacy and the Patient Advocate:** Patient advocacy is considered an 'emerging field', yet there is a history of patient advocacy in the US. Learn about this, as well as, patient advocate paradigms, healthcare policy and the challenges faced by the patient advocate.

3. **Understanding the Patient Illness Experience:** It’s important for the patient advocate to have a general perspective on patient illness, including general (acute) and chronic illness and disabilities. In addition, being knowledgeable about the experience of parents with sick children caring for aging parents.

4. **Communication Skills for the Patient Advocate:** Multiple instructors will work with students to develop skills in listening, assertion, conflict resolution, collaborative problem solving and selection integration.

5. **The Role of the Patient Advocate Across the Continuum of Care:** The sequence of healthcare and the advocate’s role will be addressed from pre-hospital, admission, in-hospital, discharge to transitioning after hospital care.

6. **Ethical Considerations:** Chronic and Acute Illness: The patient-doctor relationship, confidentiality and professional responsibilities will be addressed as well as HIPAA.

7. **End of Life Ethics:** Terminal Illness, Death, Dying, and Bereavement: The process of dying, death and hospice is important to understand in supporting the patient and the family.

8. **Financing Healthcare:** How patient advocates assist with issues concerning age, financial status, financing, insurance, out of pocket expenses and resolution of financial disputes.

9. **Marketing Your Skills:** Patient advocacy is a growing career with great potential. Whether you intend to work for a company or yourself, you’ll learn how to build a practice in a field with increasing awareness and demand.